

Sustainable Development Policy ISO 20121 | KLIMA HOTEL

Klima Hotel, managed by **Hotel Nuova Fiera S.r.l.**, operates in the hospitality and event organization sector, offering accommodation services and spaces dedicated to meetings, conferences and corporate events. The structure carries out its activities in a dynamic context with a high intensity of professional flows, in which the quality of service, organizational efficiency and responsibility towards the environment and society are strategic factors.

During its development, the Klima Hotel has progressively oriented its management model towards the integration of the principles of **environmental, social and economic sustainability**, recognizing the importance of a balanced approach that takes into account the impacts generated by the operational activities and events hosted. This orientation translates into the desire to combine the excellence of hospitality with a responsible management of resources, people and the territory.

The structure has embarked on a path of continuous improvement aimed at strengthening the efficiency of processes, reducing environmental impacts and promoting responsible behaviour along the entire value chain. This path is part of a medium-long term vision, aimed at creating value by considering environmental limits and constantly improving the relationship with the main stakeholders such as: customers, event participants, collaborators, suppliers and the local community.

In pursuing its short, medium and long-term objectives, to contribute to the mitigation of climate change and enhance the social and economic effects produced, Hotel Nuova Fiera S.r.l. has decided to adopt an internationally recognized management system for the Klima Hotel by pursuing the **ISO 20121:2024 certification**, the international standard for sustainable event management. This decision leads to the implementation of the values and intentions promoted by the ISO 20121 standard and founding principles of this Sustainable Development Policy as per the “4.5 Mission statement ISO 20121_Klima Hotel”, such as:

- Stewardship;
- Inclusivity and accessibility;
- Integrity;
- Transparency;
- Participation;
- Legacy.

In addition, in line with the **United Nations’ Sustainable Development Goals (SDGs)**, Hotel Nuova Fiera S.r.l. has decided to put into practice an ESG (Environmental, Social and Governance) strategy, with the aim of ensuring continuous improvement of the Klima Hotel’s activities in terms of sustainability. With this in mind, Hotel Nuova Fiera is committed to intervening for Klima Hotel in the following areas:

Environment

- **Circular economy** - minimizing consumption, waste production and promoting recycling, reuse and repair;
- **Energy efficiency** - improving energy consumption through the use of efficient equipment and the production of electricity from renewable sources with a photovoltaic system;
- **CO₂ emissions** - commit to reducing carbon emissions in your operations.

Sustainable Development Goals pursued: **SDG 7**: Affordable and Clean Energy;
SDG 12: Responsible Consumption and Production; **SDG 13**: Climate Action.

Social

- **Employee well-being** - promoting an inclusive and respectful environment capable of generating people's well-being;
- **Sustainability training and engagement** - promoting, educating and informing employees on sustainability issues through annual training;
- **Inclusion and accessibility** - promoting inclusion and physical, digital and experiential accessibility, designing solutions that make participation comfortable;
- **Local economy** - generating a direct and indirect positive impact on the local economic fabric

Sustainable Development Goals pursued: **SDG 3**: Good Health and Well-Being; **SDG 4**: Quality Education; **SDG 5**: Gender Equality; **SDG 8**: Decent Work and Economic Growth; **SDG 10**: Reduced Inequalities.

Governance

- **Human rights** - respect international Conventions and guidelines aimed at promoting responsible business conduct and strengthening respect for human rights and children;
- **Compliance with laws** - ensuring compliance with current environmental, health, safety and labour regulations;
- **ISO 20121 values** - act based on the principles and values contained in the "Mission statement";
- **Sustainable supply chain** - raising awareness among suppliers towards choices and behaviours that are also attentive to ESG criteria;
- **Continuous improvement** - promoting a growth-oriented environment, drawing up an annual report containing the results and lessons learned and an improvement plan for the following year;
- **Stakeholders** - involve stakeholders (employees, external collaborators, corporate customers, private customers, local community) on the topic of environmental, social and economic sustainability and take into account their needs and expectations.

Sustainable Development Goals pursued: **SDG 9**: Industry, Innovation and Infrastructure; **SDG 11**: Sustainable Cities and Communities; **SDG 12**: Responsible Consumption and Production; **SDG 17**: Partnerships for the Goals.

Klima Hotel's Sustainable Development Policy is implemented through a specific action plan to promote the mitigation of climate change and enhance the social and economic effects generated by the location.

Hotel Nuova Fiera S.r.l.

Chief Executive Officer

Emilio Gerosa

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